

Leaflet for children

Children's rights at the Warsaw Family Support Centre

You are important to us!

We know that you may be experiencing sadness, suffering, struggling with various difficulties. So that it is particularly important that you can feel comfortable interacting with us.

Remember that everyone at WCPR will respect your rights.



You have the right to:



SAFETY

The most fundamental thing for us is your safety. Tell us if you are worried about something or someone is doing you any harm

RESPECT

We will take your opinion carefully and seriously.

INFORMATION

Each person will introduce themselves and briefly explain what their work will involve and how they will try to help you. What the purpose of their action is, why they are doing, what they are doing.

REFUSAL

If you find it difficult to participate in a conversation or activity for a good reason, say so. Together we will try to find another solution.

CONFIDENTIALITY

We will not tell anyone who is not involved in helping you and your loved ones what your situation is.



IMAGE PROTECTION

We will not post pictures on our website or social media (Facebook, Instagram) where other people can recognize you.

LISTENING

We do care about you sharing your insights, opinions, pains with us. We will be happy to listen to your opinion to take it into account for further actions. Remember, we will be able to help you if we get to know your expectations and needs more deeply.



FREE ASSISTANCE

Our support is free - neither you nor your caregivers must pay for it. If it is necessary for you to get help outside WCPR we will do our best to point out other places where help is also provided free of charge.

We want you to feel as comfortable as possible. Therefore, if any WCPR employee does something good, nice for you - tell them about it. Meanwhile, if he or she happens to behave inappropriately in violation of any of your rights, tell a caregiver, a WCPR employee or write to us sprawdzyci@wcpr.pl

Remember, when you feel offended or abused and need help you can always call 116 111